



CMAS PRESIDENT'S REPORT

21st CMAS Annual General Meeting

Dear CMAS Members

Our main highlight for 2016 was our Asian Club Managers' Conference held from 10th to 12th April at the Orchid Country Club.

The conference was a huge success, with 160 local and overseas participants, and speakers that graced the event. The largest number of delegates hailed from Singapore (62), followed by Australia (24) and China (20). This year, we also partnered AGIF to bring the CMAA BMI Series I to Singapore, the first time ever. The BMI was held a week preceding the conference. The Chinese delegation completed their BMI Series I together with some local attendees.

The conference also received a strong participation for its social events. We included a pre-conference clubs tour, the conference cocktails, gala dinner, as well as the post-conference education tours, on top of the Food&HotelAsia offering.

A quick refresh of what we did over the week preluding the 3-day conference:

- Week before conference: CMAA BMI Series I over 5 days at the Orchid Country Club
- Clubs Tour to SICC (Island), Safra Yishun, Seletar Country Club and NUSS Suntec
- Pre-Conference Cocktails at The Grand Pavilion, Esplanade
- Gala Dinner
- 2-day conference at the Orchid Country Club
- Post-conference Education Tours to Sentosa Golf Club and Singapore Sports Hub
- Food&HotelAsia2016 Expo

The CMAS Conference Organising Committee (CCOC) was led by Mark James and his team which comprised the CMAS ExCo, with the addition of Dinesh Singh, Ronald Teo and Joan Ho who worked tirelessly sacrificing many nights over 8-9 months in meeting regularly, looking into every minute detail of the event from transport arrangements, sponsors' product displays, catering, translators, the student ambassadors and right down to the table floral arrangements during dinner.

We are extremely grateful to all our members for their unwavering support, our sponsors' generosity and enthusiasm, the kind hospitality of all our tours hosts who extended their facilities and their staff to welcome our delegates, our education partner AGIF, our conference manager Singapore Exhibition Services and our CMAS secretariat. We achieved the success we had because of everyone's strong commitment and participation.

On behalf of Mark and the CCOC, I extend my deepest appreciation to everyone who have played a part, big and small, in making the event such a huge success. I am also pleased to report that the conference clocked in a surplus of \$12,000.

We also held Members Nights during the year with a Lo-Hei Get-Together at the Scholar, an education night on Certified Club Managers program and Northstar on mobile club management software held at the Japanese Association, and closing 2016 with a Christmas/Year-End Dinner at NUSS Suntec.

We are thankful to our venue hosts The Japanese Association for providing us with the facilities and meeting space for our social events and the CCOC discussions, as well as NUSS for hosting our social events during the year.

I would also like to inform all members that we have engaged Chartwell Management Services for secretariat and finance services commencing 1st April 2017. Jennifer has requested to step down from CMAS secretariat after serving 22 years since its inception, to focus on her demanding and growing roles at DBS where she works full-time. She will remain a close friend of CMAS and join us at our events when she can. Please join me in extending thanks to Jen for her loyalty and dedication. We also welcome and look forward to our members giving the same support to Nam going forward.

Thanks also go out to our Honorary Auditors Adrian Quek and Michael Lie for their contribution in vetting our yearly statement of accounts which will be presented during the evening.

The current term of CMAS ExCo will complete its run of office as well. The new team will be nominated at this evening's meeting, and the term will be for 2 years commencing 1st April 2017. On this note, I would like to take this opportunity to thank my fellow ExCo members namely Mark, James Tan, James Wee, Matthew, Bradley, Jeffrey and Roy for their support and serving alongside with me. It has been a privilege for me to work with this team of leaders and I look forward to more members playing an active role to taking the Association farther.

Thank you.

Peter Goh

President 2015-2017

Club Managers' Association (Singapore)